



CUSTOMER
Centacare
Catholic Family
Services



INDUSTRY
Not for profit



LOCATION
Australia



**GREENTREE
PRODUCT SUITE**
• Financial
Management

Greentree® is the catalyst for growth for Centacare

Centacare, a large non-profit community care organisation in South Australia, has selected Greentree as its new financial system to support the organisation and its 220 staff.

Centacare Catholic Family Services is an Agency of the Archdiocese of Adelaide, with a responsibility for providing a

wide range of services to individuals, couples and families. Centacare also provides accounting support for 6 external organisations.

Centacare carried out a thorough system review and detailed requirements analysis, which showed they had limited chart of accounts with CBA, needed to save more time at

month end and move away from a DOS to a Windows based system. A number of products were evaluated including Greentree, ACCPAC and Great Plains

Very, very cost-effective

Greentree presented a cost-effective solution for the non-profit organisation and offered vast time savings with regards to data entry, financial reporting and inter-company processing. The Greentree Business Partner, based in Adelaide, implemented the core financial modules for the four users and managed effectively the migration of CBA data into Greentree.

Centacare has 20 branches that forward a monthly summary of their activity to their Accounting headquarters, which is updated directly into Greentree. Centacare produces over 70 financial reports each month and now only use one template in Excel, allowing quick and streamlined reporting. Andrew



“We have achieved far more than we ever expected to. Greentree has freed up so much more of our time, I can’t say enough positive things about it.”

“Our auditors were impressed with the ease in which our accounts were produced and also with the functionality in Greentree, which allowed information to be extracted easily and in a way that other competitive products could not.”

Andrew Neville, Manager of Finance and Administration, Centacare

Neville, Manager of Finance and Administration, says, “Greentree is delivering great time and cost savings and has simplified our financial reporting.” He continues, “We have achieved far more than we expected to. Greentree has freed up a lot of time, I can’t say enough positive things about it.”

Very, very flexible

Centacare have found data entry in Greentree to be very flexible with the import facility. Andrew says, “Using the old system we had to manually reconcile the bank information from each of the 20 branches, which was time consuming and difficult to co-ordinate across the units. Greentree has alleviated this workload.”

Now each branch enters the information into a tailored excel spreadsheet, which is emailed to the Adelaide head office. The data is then reconciled and imported automatically in to Greentree. Centacare finds the bank statement entry and reconciliation function easy to use with items simply confirmed with a

mouse click or keystroke. Alternatively, bank transactions can be updated in bulk via a file from the bank and automatically reconciled. Andrew continues, “The month-end process would normally take 28-29 days while waiting for all data to come in. With Greentree, and using new company procedures, we have halved the time to 14 days.”

Very, very quick

“The month-end process would normally take 28-29 days...with Greentree, we have halved the time to 14 days.” Full multi-company capabilities are supported in Greentree, with each company able to operate in different accounting periods and different year-ends if required. Inter-company clearing accounts can be defined and are automatically posted to when entering inter-company transactions.

This ensures each company’s ledger is always in balance. Andrew comments, “The new functionality we have in Greentree has opened our eyes to how we do things. We have seen significant

productivity gains using Greentree and in fact saved one day a week for one team member in this area.”

Very, very impressive

Centacare has also received external praise for their high standard processes and Greentree. Andrew explains, “Our auditors were impressed with the ease in which our accounts were produced and also with the functionality in Greentree, which allowed information to be extracted easily and in a way that other competitive products could not.”

Andrew Neville feels that Greentree has enabled the organisation to review their business practices further. Andrew says, “The implementation of Greentree has also been the impetus for a major restructuring of our chart of accounts and to see how we can get the most out of Greentree.” He concludes, “Greentree has been the catalyst to look at best practice and its breadth of functionality has allowed new processes to be adopted and our organisation to grow.”

ABOUT CENTACARE CATHOLIC FAMILY SERVICES

Centacare Catholic Family Services is an Agency of the Archdiocese of Adelaide with a responsibility for providing a wide range of services to individuals, couples and families. While particular programs are designed for specific groups, Centacare’s services are available to all regardless of race, religion or economic status. Centacare has offices in Adelaide, Salisbury, Elizabeth, Woodcroft, Murray Bridge, Whyalla and Mount Gambier.

For more information visit: www.centacare.org.au

ABOUT GREENTREE

Greentree International specialises in developing highly effective business management software solutions. The Greentree product has been developed by the authors of CBA, arguably the most successful business software package for small to medium sized businesses in Australia and New Zealand.

In choosing Greentree you are selecting a business system that will truly empower your organisation today and grow with you into the future. The Greentree Partner Network provides a highly skilled local support team that will ensure you achieve tangible business benefits. Greentree has also been recently recognised as a global ‘Rising Star’ by MIS magazine Australia.

For more information visit: www.greentree.com

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“very, very, responsive!”